

# Joshua Braswell

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## PROFESSIONAL SUMMARY

Air Force veteran and results-driven Operations and Logistics Manager with over 20 years of combined experience. Proven track record in leading and developing teams to achieve high levels of safety, quality, and productivity. Highly adept at using data-driven decision-making and analytical problem-solving to drive operational efficiency and customer satisfaction.

- Leadership Development
- Risk Management
- Interpersonal Skills
- Conflict Resolution
- Process Improvement
- Project Management
- Performance Management
- Critical Thinking
- Communication

## PROFESSIONAL EXPERIENCE

**AMAZON – Park City, KS** **Apr. 2024–Present**  
**Operations Manager (Hiring Our Heroes Corporate Fellow)**

- Competitively selected by Amazon for the Hiring Our Heroes Corporate Fellowship Program. Fellowship selects qualified transitioning service members for gaining valuable exposure and insights into Amazon’s values, culture, and business strategies and initiatives.

**UNITED STATES AIR FORCE – Various Locations** **Sep. 2004–Apr 2024**  
**Lead Shift Manager / Operations**

- Supervised 15 mid-level supervisors and 104 employees, supporting personal and professional growth
- Analyzed KPIs and mentored with constructive feedback, superior performance recognized with 94 awards
- Validated administrative documents, reports, and employee records, culminating overall 96% compliance rate
- Communicated with senior management on operational status of 4.8K employees
- Collaborated with 50+ support teams to develop and implement plans, ensuring business objectives met
- Developed plans, policies, procedures, and detailed instructions to implement workplace programs
- Identified a process improvement need, innovated work center revamp, increased workflow efficiency 30%
- Eliminated training deficiency by crafting rotational schedule for 38 employees, boosting effectiveness 62%

### **Senior Logistics Manager**

- Advised upper management on all matters pertaining to personnel and information security, company projects, facility management, and allocation of resources
- Managed logistics for the Air Force’s largest technical training organization, optimizing a \$2.2M budget
- Led a 6-person team, compiled procurement requirements of 7K equipment items to outfit 4.4K students, impacting enterprise readiness

## EDUCATION

LIBERTY UNIVERSITY, Master of Arts in Executive Leadership, 8/2023

## VOLUNTEER WORK

Elected Board of Directors member for Kansas Rush Wichita soccer club  
Develops strategic policy, direction, and fundraising efforts, manages \$620K budget to support 600 youth and families